Report on Violations

John Stelly, Vice President



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Governance and Enforcement

- ► The West Winds HOA is governed by a volunteer Board of Directors, elected in accordance with Montana law and the Association's governing documents.
- ► The Board is legally obligated to uphold the CC&Rs, which are **binding on all** Lots as a condition of property ownership, and has the full authority to enforce them.



Violations Process & Prioritization Policy

- ► The Board implemented a structured and transparent process for addressing covenant violations.
- Reported or observed violations will be documented and reviewed using objective factors, including health and safety risks, severity, visibility, recurrence, timing, and overall community impact.
- For efficiency and fairness, properties with multiple or more significant violations will generally be addressed first.
- All violations will be processed in due course, and enforcement will not be selective.
- ► The West Winds CC&Rs apply equally to all Owners, and all enforcement actions will follow the same documented, fair, and consistent procedures.



Enforcement is Ongoing and Fair

- ► The Board has been undertaking a renewed and systematic enforcement initiative beginning in mid 2024.
- We are actively receiving, documenting, responding to complaints, issuing new notices, and escalating repeat violations, all according to due process and in full compliance with our governing documents.
- ► The presence of widespread violations (like visible Garbage Cans on non-collection days) is not a reason to excuse individual ones; it is a reason to ensure consistent enforcement across the board.
- ▶ We do not and cannot issue every violation at once, and enforcement may not always be visible to neighbors; however, we assure you that it is occurring.



Enforcement is Ongoing and Fair

- ► The HOA holds all homeowners to the **same standards**, and the Board is actively enforcing compliance throughout the neighborhood.
- No individual is exempt from enforcement, and no property is being singled out.
- While we've seen meaningful improvements across the community, each violation requires individualized communication and follow-up, which takes a significant amount of time. As we bring each Lot into compliance, we will be better able to shift resources toward resolving additional outstanding issues.



Confidentiality & Reporting Procedures

- Please note that the HOA cannot discuss the specifics of violations involving other properties.
- ► Each violation is treated individually, and owners are contacted directly. When a homeowner receives a violation notice, they are provided an opportunity to resolve the issue and submit written and photographic confirmation.
- If violations continue or remain unresolved, the HOA is obligated to proceed with further enforcement, including additional notices and fines, as authorized by our governing documents.



Allegations of Targeted Enforcement

We want to be absolutely clear:

- ▶ the West Winds HOA does not target or single out any individual household.
- Enforcement actions are based solely on documented observations and verified violations of the HOA's recorded <u>Covenants</u>, <u>Conditions</u>, <u>and</u> <u>Restrictions</u> (CC&Rs).
- These rules apply equally to all properties, and all owners are held to the same standards, regardless of personal reputation, relationships, or neighborly goodwill.



Allegations of Targeted Enforcement

- The Board has received, documented, and/or processed numerous violations across the entire neighborhood and is actively engaged in a community-wide effort to bring all properties into compliance.
- We understand that **violations may feel personal**, especially when they involve you or a family you care about, but enforcement is never driven by emotion or personal opinion.
- No owner is exempt from the rules, and no one is being targeted.



Board-Adopted Fines Policy

Adopted tiered violations & fine schedule in May 2025

Category	Definition	Typical Board Response
Minor Violation	Temporary or cosmetic issues with minimal community impact.	1st Notice: Warning 2nd Notice: \$25 + \$10/day or \$100/week 3rd Notice: \$50 + \$10/day or \$100/week
Moderate Violation	Issues creating disruption, aesthetic decline, or city code overlap.	1st Notice: Warning 2nd Notice: \$125 + \$25/day or \$250/week 3rd Notice: \$250 + \$25/day or \$250/week
Major Violation	Serious, deliberate, or hazardous non-compliance; unapproved ACC changes or safety threats.	1st Notice: Warning 2nd Notice: \$500 + \$100/day or \$1,000/week 3rd Notice: \$1,000 + \$100/day or \$1,000/week



Examples by Classification

Minor Violations

- Trash bins visible on non-collection days
- RVs parked in driveway > 24 hrs (but < 30 days)</p>
- A/C units in windows
- No lease on file / room-by-room rental listing
- Holiday décor > 30 days post-holiday
- Overhead encroachments (tree limbs blocking sidewalk)
- ▶ Parking commercial vehicles on street or lot
- Signs, flags, or decorative items violating standards
- Unsightly/cosmetic conditions not affecting neighbors
- Boulevard tree single missing tree



Examples by Classification

Moderate Violations

- Multiple missing boulevard trees (esp. for sale lots)
- Overflowing or bagged garbage in visible areas
- Installation or storage of prohibited fire pits (not actively lit)
- Active room-by-room rentals
- Snow not removed from sidewalks
- RV > 20 ft blocking sidewalk/right-of-way
- Parking in yard or storing inoperable vehicles
- Fence needing repair or stain
- Unkempt yards or no irrigation (affecting values)
- Disposal of debris into open space/parks
- Unapproved plantings in open space
- Visible kennels or dog runs
- Minor sidewalk damage
- Noxious weeds or neglected vacant lots



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Examples by Classification

Major Violations

- Active prohibited fires or fire pits creating hazard
- Structures or Encroachments in open spaces or city parks
- Unapproved ACC projects (fence, shed, solar, etc.)
- Failure to apply or cease unauthorized work
- Short-term rental operations (< 6 months)</p>
- Driving/parking on HOA common areas
- Unsafe or collapsing fences/structures
- Dumping waste, feces, or debris in open space
- Major sidewalk hazard (no sidewalk, unsafe condition)
- Intentional or repeated disregard for rules or noticed violations



Moving Forward

- ► The HOA Board remains committed to **enforcing the rules fairly,** responding to concerns professionally, and **ensuring lot owners understand and meet their responsibilities.**
- ▶ If the owners wish to discuss their situation further, we encourage them to <u>contact</u> the Board directly in writing.



BOD receives complaint

Complaint level weighed

Complaint investigated

If sustained, violation notice emailed

BOD follows up to ensure curing



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BOD receives complaint Complaint level weighed

Complaint investigated

If sustained, violation notice emailed

BOD follows up to ensure curing

Board member

WW resident

City of Bozeman



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BOD receives complaint

Complaint level weighed

Complaint investigated

If sustained, violation notice emailed

BOD follows up to ensure curing

Safety

Severity

Repeating

Frequency



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BOD receives complaint

Complaint level weighed

Complaint investigated

If sustained, violation notice emailed

BOD follows up to ensure curing

Complaint itself

Verified by others

Pattern

Recordings

Photos

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BOD receives complaint

Complaint level weighed

Complaint investigated

If sustained, violation notice emailed

BOD follows up to ensure curing

Warnings first

Fines second



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BOD receives complaint

Complaint level weighed

Complaint investigated

If sustained, violation notice emailed

BOD follows up to ensure curing

Owner submits proof

Photos

Documented



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Violation history

We have database records on complaints starting in Aug 2024.

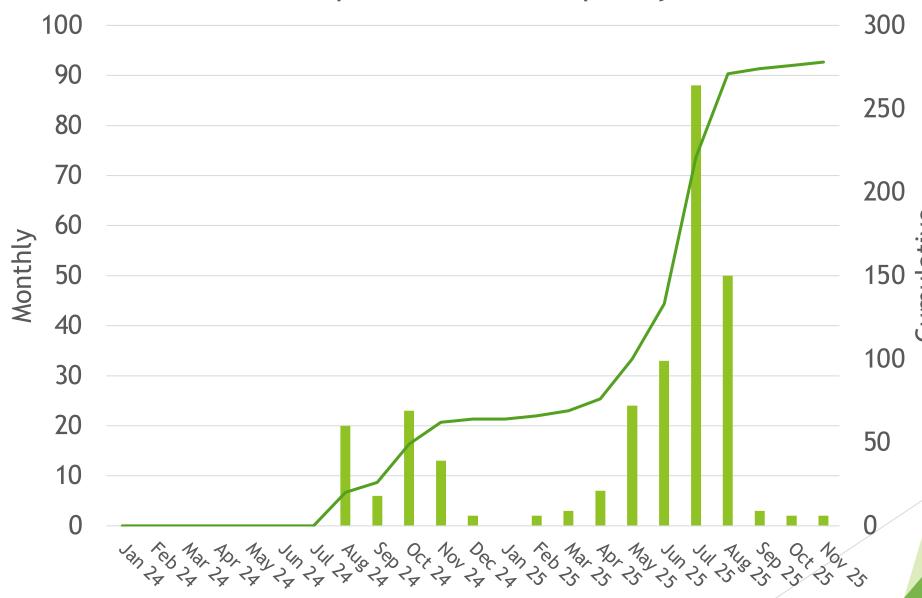
Since then, approximately 278 complaints have been made.

Of those 278 complaints ...

- 17 have been deemed not in violation
- 241 have been deemed in violation
- 7 are pending
- 13 are unknown



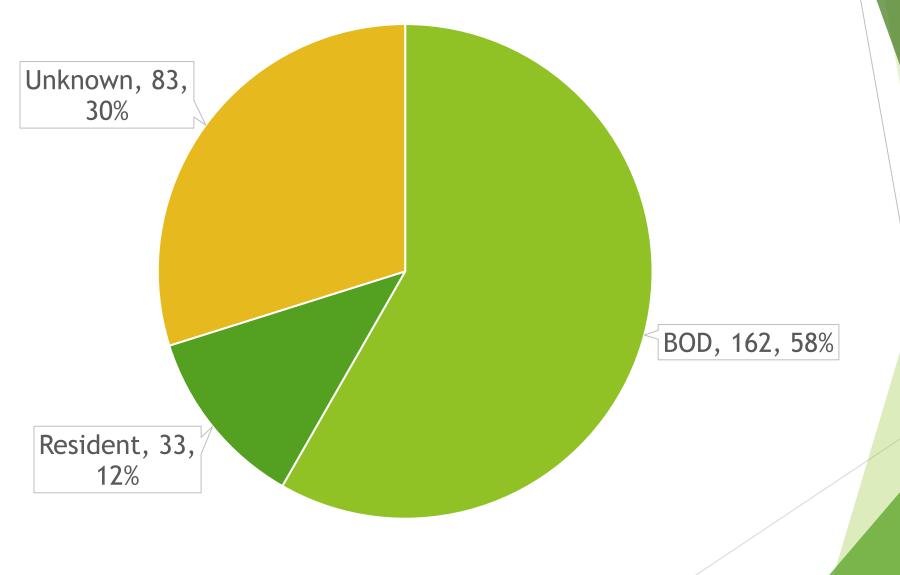
Complaints made frequency





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Complaints made by

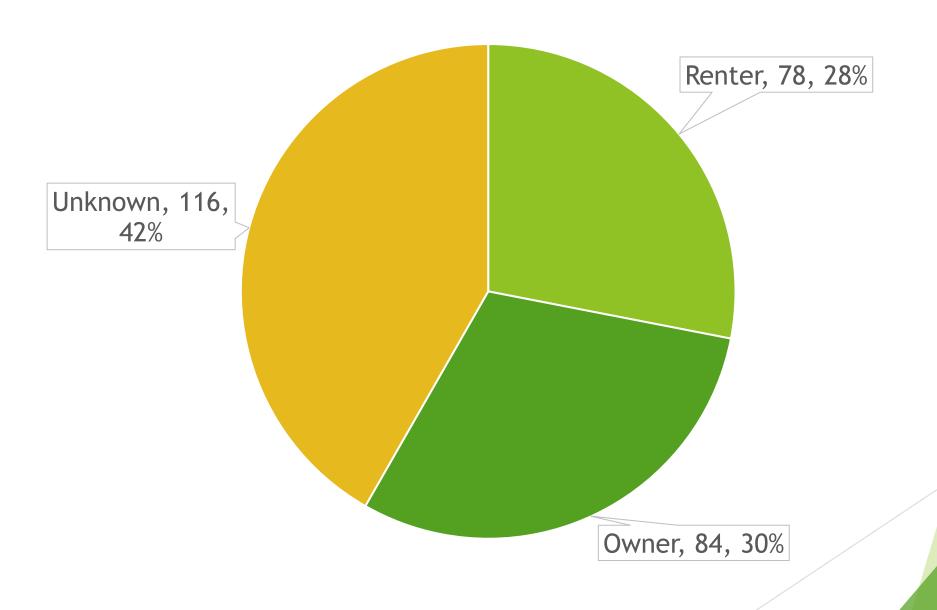




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Complaints made against

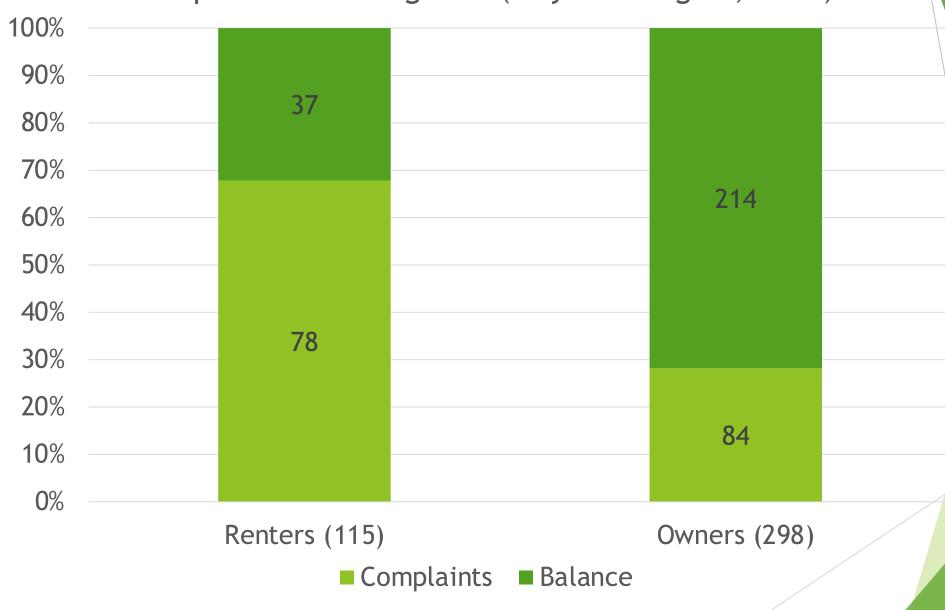




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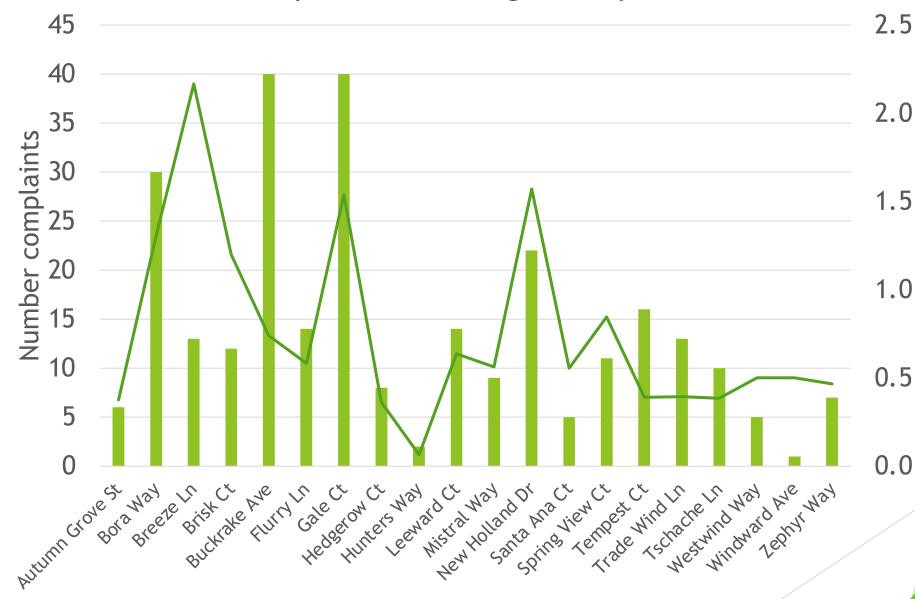
Complaints made against (May 10 - Aug 17, 2025)





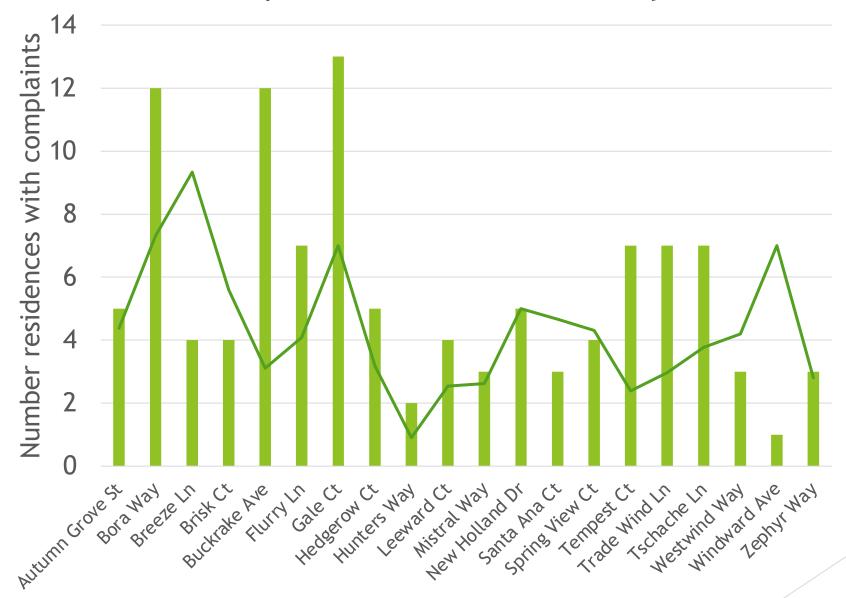
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Complaints made against by street



residence 2.0 per complaints 1.0 number Average 0.0

Complained about residences by street



with complaints residences %

100%

90%

80%

70%

60%

50%

40%

30%

20%

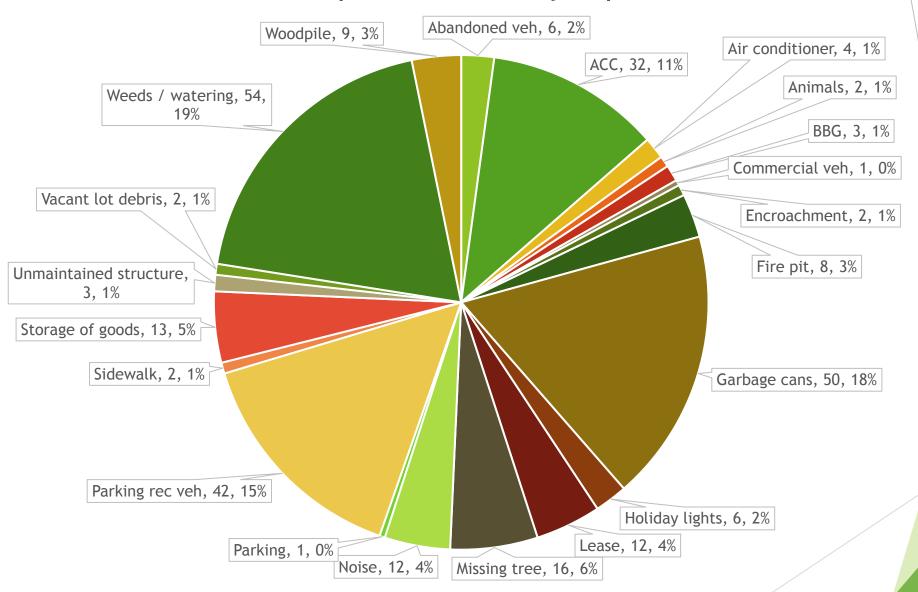
10%

0%

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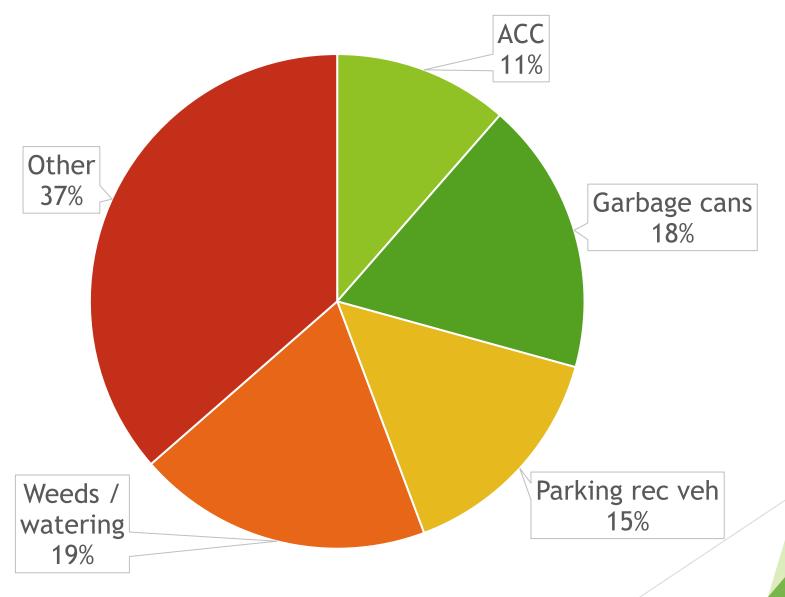
Complaints made by topic





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Complaints made by topic





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The Good, The Bad, and The Ugly

- ► The Board is compelled to consider all CC&Rs equal.
- The Board may not simply choose to disregard one of the rules because the Board does not like it or it is an unpopular rule.
- A rule you dislike might be loved by someone else.
- ▶ If it could pick and choose rules, how would the Board decide what to enforce?
- ▶ The answer is that it could not fairly do so.
- Meaning all rules are enforced.
 - Many might dislike the garbage can rule.
 - Some residents have complained about garbage cans being left out.
 - ▶ Many might dislike the basketball goal rule.
 - Some residents have complained about basketball goals being left out.
- The current rules are the operating guidelines.
- If a rule is not liked, follow the procedure to change it.

